

# Timeline Evolution of Conversational AI(Chatbot) with LLMs / Generative AI

# 2023

**Power Virtual Agents**  
 Reinvent your AI assistants with generative answers, actions, and more in Microsoft Power Virtual Agents  
 Powered by **OpenAI**

May 23

**LIVEPERSON® BELLA EAI**  
 LivePerson launches EAI, a new class of AI that's Equal, Enterprise-Grade, and for Everyone  
 Powered by **EAI(GPT-3)**

**GPT YourGPT Chatbot**  
 Create a custom ChatGPT from your website content and add it to your site as a chat widget!  
 Powered by **OpenAI(GPT-3.5)**

May 18

May 16

May 6

May 4

May 6

**Arsturn**  
 Create a custom ChatGPT from your website content and add it to your site as a chat widget!  
 Powered by **OpenAI(GPT-3.5)**

**Watson Assistant**  
 Transform digital experiences and unlock productivity with advanced generative AI  
 Powered by **IBM Watson Discovery**

**ChatMasters**  
 an #AI-based bot assistant to reduce costs, increase profits and improve customer service!  
 Powered by **OpenAI(GPT-3/4)**

**My AskAI Ask AI**  
 My AskAI is a fully customisable ChatGPT on your own data, that you can put anywhere  
 Powered by **OpenAI(GPT)**

Apr 13

Apr 19

Apr 26

May

May 1

**zendesk Advanced AI**  
 Zendesk adds OpenAI integration to expand AI-powered customer experiences  
 Powered by **OpenAI**

**TIDIO Tidio AI**  
 Launching Tidio AI to Empower SMBs With AI Features  
 Powered by **OpenAI(GPT-3.5)**

**Dante**  
 Create a custom AI chatbot for you or your business in minutes—no coding experience needed.  
 Powered by **OpenAI(GPT-3.5/4)**

**SiteGPT**  
 I have also created a chatbot for Feather using <http://SiteGPT.ai> and it's been great!  
 Powered by **OpenAI(GPT)**

**NUANCE Nuance Mix**  
 Introducing Nuance Mix Builder, a Copilot feature, that supercharges bot building with Azure OpenAI.  
 Powered by **Azure OpenAI**

**creativevirtual V-Person**  
 Creative Virtual introduces Gluon, the new version of its V-Person Technology  
 Powered by **OpenAI(GPT-3/4)**

Apr

Mar 30

Mar 22

Mar 16

May 15

**freshworks Freshchat**  
 Bringing GPT to Freddy AI: Delighting customers and employees through conversations, not clicks  
 Powered by **OpenAI**

**INTERCOM Fin**  
 Please meet Fin. A world- first, and perhaps our most important release to-date. Powered by OpenAI's GPT-4  
 Powered by **OpenAI(GPT-4)**

**DRIFT Conversational AI**  
 INTRODUCING DRIFT X GPT TO IMPROVE SALES & MARKETING PRODUCTIVITY  
 Powered by **OpenAI(GPT)**

**Chat Thing**  
 We have loads of ideas, but the MVP is almost ready for its first users!  
 Powered by **OpenAI(GPT-4)**

**wonderchat**  
 Build an AI chatbot from a link to your knowledge base in 5 minutes.  
 Powered by **OpenAI(GPT-3.5/4)**

Mar 1

Mar 5

Mar 6

Mar 7

Mar 12

**anywebsite.ai**  
 Turn any website into a ChatGPT powered chatbot with <http://anywebsite.ai>.  
 Powered by **OpenAI(GPT-3.5)**

**Einstein GPT**  
 Salesforce Announces Einstein GPT, the World's First Generative AI for CRM  
 Powered by **OpenAI**

**CustomGPT.ai CustomGPT**  
 Introducing CustomGPT - Build Your Own ChatGPT ChatBOT  
 Powered by **OpenAI(GPT-4)**

Feb 23

Feb 10

Feb 5

Feb

Jan 31

**Landbot Landbot AI**  
 Introducing Landbot AI: How to Build AI Chatbots  
 Powered by **OpenAI(GPT-3)**

**Chatbase Chatbase**  
 Built a <http://chatbase.co> that lets you create a chatbot from any PDF document.  
 Powered by **OpenAI(GPT-3.5)**

**gupshup Gupshup**  
 Gupshup launches AutoBot Builder: Accelerates domain specific applications of GPT-3...  
 Powered by **OpenAI(GPT-3.5)**

**ada Ada**  
 Ada leverages OpenAI to deliver AI-powered customer service  
 Powered by **OpenAI**

Sep 25, 2020

2020

2021

2022

Nov 30, 2022

Dec 12, 2022

2023

Jan

**Quickchat**  
 Introducing @quickchatai - creative and multi-purpose AI chatbot that talks like a human!  
 Powered by **OpenAI(GPT)**